

Verify Member Eligibility

PROVIDERS ARE RESPONSIBLE FOR VERIFYING ELIGIBILITY EVERY TIME A MEMBER SCHEDULES AN APPOINTMENT, AND WHEN THEY ARRIVE FOR SERVICES.

When to verify:

- Member schedules an appointment
- Member arrives for the appointment

How to verify:

- Secure Provider Portal at NebraskaTotalCare.com/login
- Call Provider Services 1-844-385-2192 (TTY 711) Monday-Friday, 7 a.m. to 8 p.m., Central
- Check the 24/7 Nebraska Medicaid Eligibility System (NMES) at 800-642-6092

Visit our secure provider portal today to start verifying!

➔ NebraskaTotalCare.com/login



Questions?
1-844-385-2192
Provider Services
can help.