

All current prior authorizations will be transferred to the Heritage Health Plans and will be permitted for a minimum of 90 days post 1/1/2017.



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| Plan Info | BIN: 004336, PCN: MCAIDADV, RxGroup: RX5459 (RX5460 – CHIP599 Unborn) | BIN: 610494, PCN: 4444, RxGroup: ACUNE (ACUNEUB – CHIP599 Unborn) | BIN: 004336 PCN: MCAIDADV RxGroup: RX8896 |
| Eligibility Line | 1-844-385-2192 | 1-866-331-2243 | 1-855-599-3811 |
| Help Desk # | 1-888-321-2351 | 1-877-231-0131 | 1-855-599-3811 |
| Prior Authorizations | Phone: 1-844-330-7852, Fax: 1-866-399-0929 or www.covermy meds.com/epa/envolverx/ | Phone: 1-800-310-6826, Fax: 1-866-940-7328 www.unitedhealthcareonline.com | 1-855-599-3811, Fax: 1-877-276-9630 or www.wellcare.com/en/nebraska |
| PDL/Formulary | www.nebraskatotalcare.com | www.uhcommunityplan.com | www.wellcare.com/en/nebraska |
| Vaccines | Flu, pneumococcal, Zostavax and meningococcal for members 21 and older | Flu and pneumococcal ages 19 and older (Incentive amount: \$10, Reason service code: MA) | Flu, pneumococcal & tetanus diphtheria toxoid for 19 and older; Zostavax for 50 and older; Gardasil for 19-26 |
| DME | True Metrix Meters free from NTC; True Metrix strips billed through POS and are free for members. POS: meters/strips, lancets, swabs, needles, syringes | One Touch is preferred. POS: Meters, strips, lancets, needles, syringes, swabs, testing solution, spacers, respiratory saline 0.9% | Accu-Chek, Freestyle and Precision preferred. POS: Meters, strips, lancets, swabs, spacers/aerochambers |
| MTM | 1-877-237-0050 or www.outcomesmtm.com | www.outcomesmtm.com | In-house services |
| MAC Concerns | 1-888-321-2351 or https://rxservices.cvscaremark.com/ | 1-877-633-4701 (opt 7) or email: rxreimbursement@optum.com | 1-800-364-6331 |
| Specialty Pharmacy List | www.nebraskatotalcare.com/providers/pharmacy.html | In progress | https://cvscaremarkspecialtyrx.com/wps/portal/specialty/patients/drugs-conditions |
| Specialty Pharmacy Contracting | email: Kevin.R.Peterson@nebraskatotalcare.com | email: orx_specialty_pharmacy_network_request@optum.com | email: specialtypharmacyapplications@cvscaremark.com |
| Retail Contracting | 1-866-488-4708 | 1-877-633-4701 (opt 2) or email: provider.relations@optum.com | 1-866-488-4708 |
| DME Contracting | 844-385-2192 (ask for contracting) or email: networkmanagement@nebraskatotalcare.com | 1-866-331-2243 or email: nebraska_pr_team@uhc.com | 1-855-599-3814 or www.wellcare.com/nebraska/providers/medicaid |