



2525 N. 117th Avenue Suite 100
Omaha, NE 68164

10/1/2020

«MEMBER_NAME»
«Address1»
«Address2»
«City», «State» «ZipCode»

Dear «MEMBER_NAME»,

Nebraska Total Care pharmacy records show that you might be taking:

- DRUG NAME

Beginning December 1, 2020, this drug will no longer be covered as an extra benefit by Nebraska Total Care. Call your doctor about changing to a drug that is covered. Your pharmacy can also help you. Do not wait until you are out of medication. We will not be able to cover the drug after December 1, 2020.

Your doctor can talk to you about drugs that are on the Nebraska Total Care list of covered drugs. They can help you decide if you should try one of these drugs. To see the list of covered drugs, please visit NebraskaTotalCare.com. Or, you can call Member Services for help. The phone number is 1-844-385-2192, Nebraska Relay System 711. We answer calls Monday-Friday 7:00am – 8:00pm, central time.

Your doctor may not think you should change your medication. They will ask for prior authorization. If the request meets criteria, we will approve it. If it doesn't, we will cover a different drug that meets your needs.

You will not lose drug coverage. We will work with your doctor to make sure you have a drug that meets your needs. Talk to your doctor as soon as you can. Do not run out of medication.

Thank you,
Nebraska Total Care