

# Provider Report



## Lead Blood Level Screening: Required Testing for Medicaid Children

Lead causes serious damage to children's brains even at relatively low levels of exposure. These effects are largely irreversible. While significant environmental improvements have been made to reduce exposure to lead, there are still over four million children estimated to reside in housing where they are exposed to lead. The Medicaid population can be especially vulnerable due to where their neighborhood locations, age of the home, and other daily environmental challenges.

All children enrolled in Medicaid, regardless of whether coverage is funded through title XIX or XXI, are required to

receive blood lead screening tests at ages 12 months and 24 months. In addition, any child between 24 and 72 months with no record of a previous blood lead screening test must receive one. Completion of a risk assessment questionnaire does not meet the Medicaid requirement. HEDIS (Healthcare Effectiveness Data and Information Set) requires that one blood test be conducted before the child's second birthday.

#### Resources:

- [CMS requirement](#)
- [Nebraska DHHS lead resources](#)
- CPT Coding: 83655

# Complex Care Pharmacy Programs

Nebraska Total Care members with complex care needs have access to Complex Care Pharmacy Programs to help with their medications.

In May 2021, Nebraska Total Care Implemented the Community Pharmacies Enhanced Services Network (CPESN) chartered organization, Nebraska Enhanced Service Pharmacies (NESP) Complex Care Program. NESP is a quality improvement clinically integrated network of 61 independent Nebraska pharmacies focused on developing and implementing enhanced patient care services. Each member receives a comprehensive 10-step medication review, monthly home delivery of medications in adherence packaging at no cost to member, and ongoing refill management services including medication refill synchronization and monthly medication reconciliation to ensure adherence. Comprehensive Medication Reviews will also be completed for eligible Nebraska Total Care members utilizing the Outcomes MTM platform. Local pharmacy engagement allows members who choose the option of continued routine face-to-face interactions with their clinical pharmacist

and demonstrates the appreciation of local collaborative relationships with NE plan-pharmacy-provider partnerships.



Local community NESP pharmacists provide monthly home delivery of medications in adherence packaging, in depth counseling, and patient centered care.

- Complete medication review by local NESP pharmacist
- NESP pharmacist calls your doctor to discuss problems with your medications
- Monthly management of refills and medication packaging to help members know what medications to take and when to take them

Local NESP pharmacist(s) will notify eligible complex members they are eligible for the program, provide an introductory letter, and offer the opportunity to sign up for the opt-in program. A member specific care plan will be developed by the local NESP pharmacist following a review of current medications. includes pharmacy name and NESP pharmacist contact information.

## Provider Changes & Demographic Updates

There is an easy way for you to request updates to your information and ensure we receive what we need to complete your request in a timely manner. Simply [submit provider updates](#).

As a Nebraska Total Care provider, you can rely on:

- A comprehensive approach to care for your patients through disease management programs, healthy behavior incentives and 24-hour toll-free access to bi-lingual registered nurses
- Initial and ongoing provider education through orientations, office visits, training and updates
- A dedicated claims team to ensure prompt payment
- Minimal referral requirements and limited prior authorizations
- A dedicated provider relations team to keep you informed

and maintain support in person or by phone

- The ability to check member eligibility, authorization and claims status online
- Healthcare collateral for your patients (e.g., information about our benefits and services) and educational displays for your office

Provider  
News Updates:

Sign up to receive [provider emails](#) about Nebraska Total Care benefits, operations, quality topics, and other important information.

### Provider Accessibility Initiative and Survey

In order to ensure your disability access is current and accurate, we ask you complete our [Provider Accessibility Initiative and Survey](#). Please fill it out to the best of your abilities, for every service location where you serve Nebraska Total Care members.



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