## Provider Report Report Cotal care.



## Applied Behavior Analysis (ABA) Service Definitions

As a valued provider of Applied Behavior Analysis (ABA) services to Nebraska Total Care Medicaid members, we would like to remind you of the recent updates to service definitions that went into effect on February 7, 2025.

Following these new service definitions is essential to ensure our members consistently receive the appropriate care and services. Adhering to these guidelines helps maintain the high standards of care that we are committed to providing. For detailed information, please refer to the Nebraska Medicaid <u>Provider Bulletin 25-02 (PDF)</u>, dated January 31, 2025. Additionally, you can find the updated <u>Medicaid</u> <u>Behavioral Health Service Definition</u> on the Nebraska Department of Health and Human Services website.

Thank you for your continued dedication to serving Nebraska Total Care Medicaid members. Should you have any questions or need further clarification, please do not hesitate to contact our <u>Provider Relations</u> department at 1-844-385-2192 (TTY 711).

## **Provider Satisfaction Survey**

Our annual provider satisfaction survey will launch soon, and we hope you'll take a moment to share your feedback. This survey serves as the foundation for key improvement initiatives that we undertake each year, and your feedback is critical to making sure we address the right issues.

We look forward to learning about how we can continue to improve your experience in doing business with us. Please keep an eye out for our survey in the coming weeks. Last year Nebraska Total Care made key improvements in the following areas:

- Provider communication and education materials
- Access to more Care Management programs and community resources
- Enhancing focus on preventive care and wellness

If you have questions, please contact Provider Relations.