



# HERITAGE HEALTH

## MEMBERS WITH MEDICARE AND MEDICAID

**Beginning January 1, 2017, Medicaid Managed Care will become Heritage Health**

### **I have Medicare primary. Do I need to choose a Heritage Health plan?**

Yes. If you have Medicare as your primary insurance you will need to enroll in a Heritage Health plan for the Medicaid portion of the physical health (medical), behavioral health, and pharmacy services.

### **Which services are considered physical health, behavioral health, and pharmacy services?**

Doctor visits; prescriptions; hospital; mental health; emergency room; vision and glasses; medical supplies and equipment; chiropractic visits; skilled nursing; family planning; HEALTH CHECK/EPSTD; therapies; hearing and hearing aids; x-rays and lab work; home health; dialysis; hospice; hospital stays; transplants; and treatment for substance abuse

### **If I am choosing a Heritage Health plan, will I still need to pick a Medicare Part D plan?**

Yes, you will still need to select your Medicare Part D plan. Heritage Health will only be for the Medicaid portion of your coverage.

### **I live in a nursing home, do I need to select a Heritage Health plan?**

Yes, Heritage Health will cover your physical health, behavioral health and pharmacy services.

### **Which services are not included in Heritage Health?**

Dental services, long-term care waiver services, nursing home services, and Personal Assistance Service (PAS) are not included in Heritage Health.

### **Do I choose my own Heritage Health plan?**

Yes, there are three health plans you can choose from:

- Nebraska Total Care
- UnitedHealthcare Community Plan of Nebraska
- WellCare of Nebraska

### **What if I don't pick a plan?**

One will be chosen for you.

### **What if I don't like my Heritage Health plan?**

All members will have 90 days to change plans after January 1, 2017. You can also ask to change plans later if you have a reason.

### **What cards will I need to carry to fill prescriptions?**

You will need to carry your Heritage Health plan member card and your Medicare cards, including your Part D card.